

S E C R E T

*File Craft*CRAFTResource Management Staff Recommendation
to the DDCI for FY 1982Extract from RMS analysis of CRAFT for FY 1982 Budget
Submission, 1 August 1980:

Alternative 4: Continue development of CRAFT, but defer a decision to deploy system configurations pending completion of a comprehensive overseas testing program.

25X1A

	<u>FY 82</u>	<u>FY 83</u>	<u>FY 84</u>	<u>FY 85</u>	<u>FY 86</u>
\$ (M)					
Positions					

25X1A

If DDO personnel overseas fail to use CRAFT, either because the assumptions underlying the system concept are not correct, or because automation of the station environment is dysfunctional, then the development and deployment of CRAFT would not make sense. Proponents of paperless technology acknowledge that the "human adjustment" is a major obstacle, because machines force individuals to change their work behavior. This problem appears to particularly affect "executives" where the adjustments required could be radical. Thus, the degree to which overseas station operations and administration is a direct function of the managerial style of a particular COS is an important consideration with regard to CRAFT implementation. Although the [redacted] tests will provide insight as to how CRAFT would affect station operations and administrative activities, these results will likely not be available until mid FY 1981. The first overseas deployment of CRAFT for test purposes is tentatively scheduled in FY 1982, therefore, the actual "on-site" organizational impact of CRAFT will remain unknown for possibly another 24 months. Under Alternative 4, a deployment rate and mix of CRAFT configurations would be determined after the concept has been fully tested in the operating environments where the configurations would be placed. This alternative provides resources for the Program Manager to test CRAFT at a number of small overseas DDO stations in addition to the single overseas large station now planned. At a minimum, the percentage of classified paper that CRAFT would eliminate at all DDO stations should be estimated with confidence before a large investment in the automated technology is made.

S E C R E T

Extract from RMS recommendation to the DDCI based on analysis of the Agency program for FY 1982:

HUMAN SOURCE COLLECTION -- PROJECT CRAFT

25X1 The CIA should continue to develop the CRAFT concept in order to improve overseas station security and to improve the efficiency of overseas station administration. Funds in the amount of [] positions are approved to support a comprehensive overseas testing program at small stations. A decision to procure CRAFT configurations for operational purposes has been deferred pending completion of the testing program and presentation of results. A study and analysis should accompany the budget submission comparing the cost and functional capabilities of the CRAFT system with other candidate systems which are or may become commercially available. 25X1

Extract from Austere Level, IMS FY 1982 Program:

This package provides funds for the FY 1982 procurement of a computer supported information handling system to be deployed at an overseas Class A field station during 1983. This system will support correspondence, coordination, and dissemination using video display units. The system will also provide computer storage, retrieval and control of operational correspondence and indexes as well as required periodic financial, personnel and logistical reporting. This system will build on the experiences gained from the [] testbeds scheduled to be operational in mid 1980. 25X1

25X1 Funding Level: []

S E C R E T